



Common Social Media Mistakes

- Sites Are Not Kept Current (Commit to Being There and Find The Time or Do Not Do It At All)
- Be On The Right Social Media Sites (Be Aware Of Specialty Sites Like MySpace)
- Do Not Push Products And Services (Build Rapport and Credibility First and People Will Promote You Without Being Asked)
- Don't Overextend Giveaways and Free Advice (After Several Interactions, Ask For Business)

What Not To Post

Do Not:

- Use Incorrect Spelling or Bad Grammar
- Argue With Others
- Use Foul Language
- Say Anything You Wouldn't To Longtime Customers

When To Post

Posts Will Be Most Effective When They Are:

- Consistent (At Least 3 Days A Week)
- As Close To The Noon Hour As Possible
- Not Too Frequent (No More Than 3 Per Day)
- Separated By At Least Three Hours
- Answering Customer Questions/Comments (Limitless and Encouraged)